

New Hampshire Association of REALTORS®  
2010 Fall Convention  
Education Pre-registration

Name: \_\_\_\_\_ Company: \_\_\_\_\_

PLEASE INDICATE WHICH CLASSES YOU WOULD LIKE TO ATTEND.

**Monday, October 18, 2010**

- Eye Opener – 7:45 am to 8:45 am**  
*“True Forms” – Steve Wostenberg, Reveal Systems*
- General Session – 8:45 am to 9:45 am**  
*“Leadership Isn’t for Cowards – How to Lead Courageously in a Turbulent Age” Mike Staver, The Staver Group*
- Breakout Session – 10:15 am to 12:15 pm**  
*“Diversity – It’s not just Black and White” – Tony Macaluso*
- Breakout Session – 10:00 am to 12:15 pm**  
*“Harnessing the Power of Outlook & Excel” – Amy Chorew (Pre-registration required)*  
**A Hands-on Workshop (Bring Your Laptops Please)**
- Breakout Session – 1:30 pm to 3:30 pm**  
*“How It Was Is Not How It Is – How to Create an Exceptional Customer Experience” – Mike Staver*
- Breakout Session – 1:30 pm to 3:30 pm**  
*“Video Testimonials – The New Referrals that Keep on Giving” – Cyndee Haydon*
- Breakout Session – 1:30 pm to 4:30 pm**  
*“NH Core Course” – Kathy Roosa*

**Tuesday, October 19, 2010**

- Breakout Session – 9:00 am to 11:00 am**  
*“Creating PowerPoint” – Amy Chorew (Pre-registration required)*  
**A Hands-on Workshop (Bring Your Laptops and 5 PowerPoint Slides Please)**
- Breakout Session – 9:00 am to 11:00 am**  
*“Social Media Liability” – Katie Reynolds – NAR Staff Attorney*
- Breakout Session – 9:00 am to 11:00 am**  
*“The Delicate Art of client Vocabulectomy” – Linda O’Connor*
- Breakout Session – 1:00 pm to 3:00 pm**  
*“The Truth about Mold in Indoor Environments” – Regan Robbins*
- Breakout Session – 1:00pm to 3:00 pm**  
*“How Social Media Can Impact Your Web Traffic and Your SEO” – Bobby and Brad Carroll*
- Breakout Session – 3:00 pm to 4:30 pm**  
*“How to Win Friends and Influence People Online” – Todd Carpenter – NAR Staff*

PLEASE NOTE: PRE-REGISTRATION IS REQUIRED FOR ALL HANDS-ON WORKSHOPS.